

## Privacy Policy

This Privacy Policy covers all our online sites operated, provided or made available by M & S Real Food Sdn. Bhd.

This Privacy Policy also applies to your use of interactive features or downloads that (i) we own or control; (ii) are available through the Sites; or (iii) interact with the sites and post this Privacy Policy.

By using the Services or by otherwise giving us your information, you agree to this Privacy Policy. If you do not agree to this Privacy Policy, do not use any of our services or give us any of your information. In addition, please review the Sites' "Terms of Use", which governs your use of any of our online sites.

1. M & S Real Food encourages you and your family to visit [www.msfood.com.my](http://www.msfood.com.my), [makdansofia.msfood.com.my](http://makdansofia.msfood.com.my), [www.facebook.com/MsSantan/](http://www.facebook.com/MsSantan/), and [www.instagram.com/ms\\_santan/](http://www.instagram.com/ms_santan/) together as a shared activity.
2. We take online privacy and security concerns seriously. At the same time, we are continually working to make your personal experience when visiting or using our sites as exciting and pleasant as possible and to help us accomplish that goal, we will need to collect and use information from you when you visit our sites.
3. At M&S Real Food Sdn. Bhd. we believe in providing high quality products and we're committed in engaging with our consumers. Relationships like this are built on mutual trust, so whenever you question what data has been collected or you want to change personal information or personal options regarding your online information, we encourage you to do so by email to us.
4. Personal information collected online from you may be reviewed by us. Users who have registered online with us may update their account information and change personal options at any time.
5. We may collect personal information directly from you through our sites when
  - (i) you sign up to receive newsletters and other information;and/or
  - (ii) in some instances, when you enter contests and participate in various activities featured on [www.msfood.com.my](http://www.msfood.com.my), [makdansofia.msfood.com.my](http://makdansofia.msfood.com.my), [www.facebook.com/MsSantan/](http://www.facebook.com/MsSantan/) and [www.instagram.com/ms\\_santan/](http://www.instagram.com/ms_santan/)

We also use passive means to collect some information, such as tracking what pages you go to on the sites. This information is provided to us in order for us to determine how to make your experience at our sites more enjoyable.

6. We will not use personal information we collect from you for purpose other than those for which the information was collected, without asking for appropriate permission prior to such use.
7. We may disclose personal information collected from you as required by law, for example in response to a court order or subpoena. We also may disclose such information in response to specific request from a law enforcement agency.
8. Except as set out above, we will not sell, rent or otherwise disclose any personal information to any company or person outside M&S Real Food Sdn. Bhd. without obtaining appropriate permission prior to such disclosure. We may collect information about you through active as well as passive means.
9. We may use your name and address information to send you newsletters and other product and service information that we believe you may find of interest if, permitted by law. You may opt out of receiving such catalogs and other product and service information (including, but not limited to, marketing research and/or being contacted by a researcher) at any time by sending an e-mail.
10. We incorporate commercially reasonable safeguards to help protect and secure your Personal Information. However, no data transmission over the Internet, wireless transmission or electronic storage of information can be guaranteed to be 100% secure. Please note that we cannot ensure the security of any information you transmit to us and your usage of our sites and you provide us with your information at your own risk.
11. You represent and warrant that:
  - (i) you have the legal right and capacity to enter into these Terms in your jurisdiction where you reside and to comply with these Terms;
  - (ii) all information you provide to is true, accurate, complete and current; and
  - (iii) you hold and will continue to hold all rights necessary to enter into and perform your obligations under these Terms.

You also agree that you will be responsible for obtaining and maintaining all modem, telecommunications equipment, computer hardware, wireless devices and other equipment needed for access to and use of the Sites and you will be responsible for all charges related thereto.

12. You are solely responsible for your interaction with other users of the Sites, whether online or offline. We are not responsible or liable for the conduct of any user. We reserve the right, but have no obligation, to monitor or become involved in disputes between you and other users. Exercise common sense and your best judgement in your interactions with others, when you submit or post any personal or other information, and in all other online activities.
13. There may be links from the Sites, or communications you receive from the Sites, to third party web sites or our Sites may include third party content that we do not control,

maintain or endorse. Accessing those third party sites requires you to leave the Sites. We do not control those third party sites or any of the content contained therein and you expressly acknowledge and agree that we are in no way responsible or liable for any of those third party sites, including, without limitation, their content, policies, failure, promotions, products, services, action and / or any damages, losses, failures or problems caused by, related to or arising from those third parties or their sites.

***YOUR CORRESPONDENCE AND BUSSINESS DEALING WITH OTHERS FOUND ON OR THROUGH THE SITES, INCLUDING, WITHOUT LIMITATION, THE PAYMENT AND DELIVERY OF PRODUCTS AND SERVICES, AND ANY TERMS, CONDITIONS, WARRANTIES AND REPRESENTATIONS ASSOCIATED WITH ANY SUCH DEALINGS, ARE SOLELY BETWEEN YOU AND THE THIRD PARTY. M&S REAL FOOD SDN. BHD. ENCOURAGES YOU TO REVIEW ALL POLICIES, RULES, TERMS AND REGULATIONS, INCLUDING THE PRIVACY POLICIES AND TERMS OF USE OF EACH AND ANY THIRD PARTY SITE THAT YOU VISIT.***